



Graphic details of the 031 service: shop service experience 'Report(Chinese Edition)

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Publisher: Oriental Press author was called Japan's top service experience division (mystery shopper). Service experience division. the word may sound can not help but feel a little strange. but in fact it means loaded into a normal customer. business investigation services and comprehensive assessment of such a work. Normal service experience will be posing as ordinary customers and accept the store's service. based on a lot of item.

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